

**PRIVATE PROPERTY TOWING  
BURT DEAN, CFO  
SHANNON DENOS, VICE PRESIDENT  
REBELLO'S TOWING SERVICES, INC.**

**WHEN DO YOU EVER NEED TOWING?**

**PARKING LOT MAINTENANCE  
FIRE LANES & HANDICAP  
PARKING PERMITS  
ABANDONED & STORED  
UNWANTED TRAFFIC**

**DOES YOUR ATTORNEY APPROVE OF TOWING?**

**DID APPROVE YOUR R & R  
ARE THEY FAMILIAR WITH YOUR TRAINING PROGRAMS  
DID THEY APPROVE YOUR TOWING COMPANY**

**WHAT DOES THE FUTURE OF TOWING LOOK LIKE?**

**HOMEOWNER ASSOCIATION INVOLVEMENT  
LOBBYISTS INTERVENTION  
LETS RAISE THE BAR AND GET IT RIGHT**

**HANDOUT MATERIALS:**

**CTTA GUIDE TO PRIVATE PROPERTY TOWING  
ARTICLE – TOWING EVOLVES  
SANTA CLARA COUNTY FIRE DEPARTMENT  
PARKING RULES AND REGULATIONS  
SELECTED CHANGES IN NEW CVC22658  
CRIMINAL PENALTIES AND CIVIL LIABILITIES  
TOW COMPANY SCREENING CRITERIA  
TOW AWAY RESIDENT WARNING  
LETTER FROM SAN JOSE POLICE DEPARTMENT**