



PARKING PERMIT TOWING INFORMATION

REQUIRED PARKING PERMITS

Valid parking permits must be visible from the exterior of the vehicle, or they are towed. If you believe your permit is visible please have an attendant at Rebello's Towing Services, Inc. (RTS) accompany you to inspect your vehicle for verification. There will not be any charge if the permit is where it belongs, and visible from outside the vehicle.

Permits are allocated by management to control the number of vehicles on the property and where they can park. Most properties require vehicle owners to register the vehicle in order to obtain a permit. Your permit must be properly displayed on the vehicle for inspection. RTS is contracted by management to inspect the parking lot and tow vehicles that do not have valid, visible parking permits. Law requires that an independent security or management person must verify the parking rule violation before the vehicle is touched by the tow company. RTS drivers are paid wages, not commission; their function is to inspect for parking rule violations, obtain verification from an authorized person, tow the vehicles carefully, and store them properly. Therefore, their incentive is to do their job professionally, they do not financially benefit by any one tow.

THE VEHICLE IS REGISTERED WITH MANAGEMENT, IT BELONGS ON THE PROPERTY

The permit was not valid or visible from outside the vehicle, and it was properly towed and stored; the labor, use of equipment and facilities must to be paid:

- ✓ The resident must remain responsible for maintenance of the visible parking permits.
- ✓ It would be onerous to check every vehicle license number against a list, or go door to door looking for the vehicle owner. An onerous, time consuming function would require additional fees for security services, which would increase the complex operating cost, which would be passed on to all residents. Consequently, residents who do not violate parking rules would then be paying the cost to keep rule-violators from being towed.
 - It is labor intensive to discover those residents with two vehicles parked on the property in violation of the rules. EXAMPLE: Residents could register one vehicle and then hang that parking permit in a second vehicle. The inspector would be required to check every license plate against the registration list, whether or not it had a permit. If they were required to check all license plates against the list, what would be the since of having a permit?
 - If a security guard were required to go door to door to find the vehicle owner, eventually someone would be missed, and that person would complain that for some devious reason, or because of discrimination, no one knocked hard enough to wake them up, or wait long enough at the door for them to come out of the bathroom.

THE PARKING PERMIT WAS IN THE CAR, JUST NOT IN SIGHT

The permit was not valid or visible from outside the vehicle, and it was properly towed and stored; the labor, use of equipment and facilities must to be paid:

- ✓ Inspectors nor drivers are permitted to open vehicles to look for permits
- ✓ If the registration numbers are not visible from outside the vehicle, inspectors nor driver are allowed to open the vehicle to turn the visible permit over, move it to see the numbers, etc.

THE PERMIT WAS STOLEN

The permit was not valid or visible from outside the vehicle, and it was properly towed and stored; the labor, use of equipment and facilities must to be paid:

- ✓ It is the vehicle owner's responsibility to report stolen permits to the police and both lost and stolen permits to management in order obtain a replacement.
- ✓ If it was stolen you should discuss with management the possibility of finding someone using it on the complex and then have them arrested.
- ✓ Recovery of the cost of towing and a replacement permit may be covered by your auto insurance.

TOWING IS A SERVICE TO GUARANTEE AVAILABILITY OF RESIDENTS' PARKING SPACE

When one resident uses more parking stalls than their living unit is allocated, the complex is deprived of exactly that many parking stalls for the balance of residents. Conversely, many units do not use all their parking stalls. But, if the threshold of demand for parking stalls in a complex exceeds the supply, the next arriving residents have no place to park until someone leaves. When complaints from late arriving residents increase, or if the parking fills up earlier every day, management is called upon to make a decision.

In order to provide residents their right to "quiet enjoyment" of their home, or when a large number of residents consume more than their allocated number of stalls for their unit, management must install a program to guarantee that all residents receive their contracted space for parking, no more, nor less.